



S9000 SURESTRYDE ROLLATOR USER MANUAL

SAVE THIS MANUAL FOR FUTURE USE.

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INTRODUCTION

This manual contains assembly, operation and maintenance instructions for your rollator. Read the entire manual carefully before using your rollator, and refer to it during use if you have questions.

PRODUCT DESCRIPTION



INTENDED USE

The intended use of the S9000 SureStryde Rollator is as a rollator, a walking aid with wheels, manipulated by both arms.

⚠ WARNING: This product has a maximum weight capacity of 300 lb, EVENLY DISTRIBUTED.

SAFETY GUIDELINES—PLEASE READ BEFORE USE

The safety statements presented in this chapter refer to the basic safety information that the rollator user shall pay attention to and abide by. There are additional safety statements in other chapters or sections, which may be the same as or similar to the following, or specific to the operations. Please note the following special statements, used throughout this manual, and their significance:

⚠ WARNING: Indicates a potential hazard situation or unsafe practice that, if not avoided, could result in death or serious personal injury.

⚠ CAUTION: Indicates a potential hazard or unsafe practice that, if not avoided, could result in minor or moderate personal injury.

▲ NOTICE: Indicates a potential hazard or unsafe practice that, if not avoided, could result in product or property damage.

Info: Provides application recommendations or other useful information to ensure that you get the most from your product.

WARNING / CAUTION SUMMARY

⚠ WARNING: Important! Read and understand these instructions before assembling or using the rollator. Ensure that the rollator is assembled as described in the following pages before use. If the rollator is not properly assembled and adjusted, personal injury and/or damage to the rollator could result.

⚠ WARNING: DO NOT use this product without proper instruction from a healthcare professional.

⚠ WARNING: GF Health Products, Inc. ("Graham-Field") assumes no responsibility for any damage or injury caused by improper assembly or use of this product.

⚠ WARNING: If components are damaged or missing, contact your dealer immediately. DO NOT use substitute parts.

⚠ WARNING: Inspect the rollator weekly for proper function and wear. If any component is not in proper working order or appears worn, contact your authorized GF distributor for repair and/or appropriate replacement parts.

⚠ WARNING: DO NOT operate the rollator on streets or roadways.

⚠ WARNING: DO NOT operate the rollator on hilly or rough terrain, sand, wet, slippery or icy surfaces, or surfaces with impaired traction. Ensure that pathway is clear of all obstacles.

⚠ WARNING: The rollator does not offer seating or occupant restraint equivalent to the seat provided in a motor vehicle! To increase your safety while traveling in a motor vehicle, always transfer to the vehicle seat and use the restraint provided by the vehicle manufacturer.

⚠ WARNING: DO NOT tie down or attach anything to the wheels. This could cause tipping and possibly result in injury or damage to the rollator.

⚠ WARNING: Ensure that the rollator is on a stable, level surface and engage handbrakes before and during transfer or using an elevator.

- ⚠ WARNING: Disposal of product should follow local ordinances and regulations.**
- ⚠ WARNING: Environmental factors such as excessive heat or cold temperatures could affect components of the rollator such as the wheels and frame which could result in harm to the user.**
- ⚠ WARNING: Unauthorized modification or the use of non-Graham-Field replacement parts could change the structure of the rollator, void the warranty, and create a hazardous condition resulting in serious personal injury.**
- ⚠ WARNING: DO NOT use the rollator on stairs or escalators.**
- ⚠ WARNING: DO NOT use this rollator as a wheelchair or transport device. Rollators ARE NOT intended to be propelled while seated.**
- ⚠ WARNING: GF Health Products, Inc. specifically disclaims responsibility for any personal injury or property damage which may occur during any use which does not comply with federal, state, or local laws or ordinances.**

RAMPS AND INCLINES

- ⚠ WARNING: DO NOT leave the rollator on an incline.**
- ⚠ WARNING: DO NOT turn the rollator while going downhill, as the rollator could become unstable or tip over.**
- ⚠ WARNING: DO NOT attempt any incline or decline greater than six degrees (10% grade, or one foot of rise or fall per ten feet of ramp length).**

Ramps and inclines should only be negotiated with the assistance of an attendant. To attendant: Practice with a healthcare professional first before attempting ramps or inclines. Always inspect the ramp for hazards such as holes, slippery or uneven surfaces, etc. before starting up or down. If you can not see the entire ramp, ask someone to inspect it for you.

CURBS AND STEPS

- ⚠ WARNING: Never attempt to negotiate curbs or steps with your rollator without the assistance of an attendant.**
- ⚠ WARNING: Never attempt to negotiate stairs or escalators with your rollator under any circumstances.**

Curbs, steps and stairs are dangerous obstacles that confront the rollator user. The rollator is equipped with a curb stepper that can assist you when tilting the rollator to get over taller obstacles like curbs. When you encounter steps and stairs, find a way around, or use the ramps now available in most locations. If you encounter stairs or escalators and there is no ramp available, avoid the stairs or escalators by utilizing the disabled designated elevators now required in most locations. Curbs and steps should only be negotiated with the assistance of an attendant.

UNPACKING

Unless the rollator is to be used immediately, retain box and packaging materials for storage until use is required.

1. Check for obvious damage to the carton or its contents. If damage is evident, please notify the carrier and your GF authorized distributor.
2. Remove all loose packing from the box.
3. Carefully remove all the components from the carton.

Each box should contain the following components (see picture below):



Item	Qty	Description
1	1	rollator frame
2	1	rollator storage pouch

Info: Items 1 and 2 are connected by back rest.

ASSEMBLY

The rollator is shipped fully assembled. For use, unfold rollator by expanding the folded frame.

⚠ WARNING: Ensure frame and all hardware and casters are secure before proceeding.



STORAGE POUCH INSTALLATION

Install the storage pouch on the backrest.

The storage pouch, shown correctly installed at right, can be conveniently removed to place items and then reattached, no tools needed.

⚠ **WARNING:** Ensure the storage pouch is securely installed before use.

⚠ **WARNING:** Maximum weight capacity of the pouch is 10 lb.



ADJUSTMENT

HANDLE HEIGHT ADJUSTMENT

Info: Consult your healthcare professional, distributor or caregiver to assist you in finding the best handle height for you.

1. Pull on blue knobs on the back of the rollator frame near the backrest attachment.
2. Move handles to desired height.
Ensure both handles are adjusted to the same height.
3. Release locking knobs to lock handles in place inside frame.

⚠ **WARNING:** Ensure locking knobs are secured in a hole position before use.



OPERATION

- ⚠ **WARNING:** Read the **SAFETY** section of this manual before use.
- ⚠ **WARNING:** Before using the rollator, ensure the wheels are securely attached to the frame; the seat is fully in its locked position; the backrest is securely installed; handgrip/handbrake is securely installed, locked, and adjusted to the appropriate user height.

Before proceeding, ensure all instructions in the previous section, **ASSEMBLY**, have been followed, and that you have read the **SAFETY** section of this manual.

The photo at right shows the fully assembled rollator.

WALKING WITH YOUR ROLLATOR

1. Get in a comfortable, stable position, where you can easily reach the handgrips and handbrakes.
2. The rollator can be propelled forward using the top pushbar allowing you to walk in a more upright position if needed.
3. Move the rollator slowly forward.
4. Select a pace that is comfortable for you.



STOPPING WITH YOUR ROLLATOR

The rollator has loop locking handbrakes. To slow down, squeeze the handbrakes in toward the handgrips. To hold the rollator in a stationary position, push the handbrakes away from the handles, until the handbrakes lock into place; the rear wheels will then be locked into parked position. To release, pull the handbrakes toward the handgrips until the rear wheels move freely.

TO SIT IN ROLLATOR

1. Push the handbrakes away from the handgrips until the rear wheels lock into parked position.
2. Test the wheels before sitting down to ensure the rollator will not roll.
3. Before sitting, touch the back of your legs to the edge of the seat to ensure proper positioning of the rollator.
4. Hold onto rollator handles if necessary to help you lower your body onto the seat.

- ⚠ **WARNING:** Distribute your body weight evenly on the rollator seat.
- ⚠ **WARNING:** DO NOT lean on one side of the rollator.
- ⚠ **WARNING:** Ensure that handbrakes stop rollator and lock in place appropriately before occupying or operating rollator. If the handbrakes are not operating correctly, see your GF authorized distributor immediately for service.
- ⚠ **WARNING:** DO NOT use this rollator as a wheelchair or transport device. Rollators ARE NOT intended to be propelled while seated.

CLEANING AND MAINTENANCE

Use a clean, soft cloth and warm water to clean the rollator frame, handles, and wheels. Rinse and air dry.

▲ **NOTICE: DO NOT use solvents and other cleaning solutions to clean any part of the rollator.**

Check fit and tightness of all nuts, bolts and knobs weekly.

Brake adjustment locations are at the rear wheels and inside the backrest.

⚠ **WARNING: Inspect the rollator weekly for proper function and wear. If any component is not in proper working order or appears worn, contact your GF authorized distributor for repair and/or appropriate replacement parts.**

⚠ **WARNING: The use of non-Graham-Field replacement parts will void the warranty, and could create a hazardous condition resulting in serious personal injury.**

TRANSPORT AND STORAGE

The rollator is designed for easy folding and storage.

To Fold for Transport and Storage

Locate the oval shaped bracket on the lower right side of the rollator near the seat tubing. Pull up on it unlock the rollator and fold the rollator from front to back. The rollator is now ready to store away.



SPECIFICATIONS

DIMENSION		S9000
Width Inside Handgrips		16.0" (464 mm) between innermost points
Overall Width		24.5" (622.3 mm)
Overall Depth		31.7" (805.18mm)
Handle Height	Minimum	29.4" (747 mm)
	Maximum	35.4" (900 mm)
Seat	Height	22" (558.8 mm)
	Width	17.2" (449.5 mm)
	Depth	15.1" (383.5 mm)
Caster Diameter		8" (203 mm) front , 9.5" (241 mm) rear
Curb Climber		Yes
Maximum Weight Capacity EVENLY DISTRIBUTED		300 lb (136 kg)
Product Weight		22 lb (9.98 kg))

LIMITED WARRANTY

SCOPE OF WARRANTY

GF Health Products, Inc. ("GF") warrants to the original purchaser only that it will replace or repair components, at GF's sole discretion, that are defective in material or workmanship under normal use and service. All warranties are conditioned upon the proper use of the products strictly in accordance with good commercial practice and applicable GF instructions and manuals, including proper use and maintenance. To the extent that a third party warrants a component, GF conveys all of its rights under that warranty to the original purchaser, to the extent permitted.

This limited warranty shall only apply to defects that are reported in accordance with the provisions set forth in this warranty document, within the applicable warranty period and which, upon examination by GF or its authorized representative, prove to be a warranty item. (See Obtaining Warranty Service below) This limited warranty is not transferable.

The warranted components and time periods are set forth below:

Frame:	three (3) years
Wheels, handgrips, handbrakes, pads, and seat:	six (6) months

* Labor is not included in the warranty.

† Upholstery is only warranted on material supplied by GF.

‡ The warranty period is as designated above. If a part is replaced under warranty, the original warranty period will not be affected. All other replacement parts will be subject to the warranty period specified.

The applicable warranty period shall commence from date of shipment to the original customer, unless there is an expiration date on the component in which case the warranty shall expire on the earlier of warranty period or the expiration date.

OBTAINING WARRANTY SERVICE

Customers located in the United States who wish to report a warranty issue, must contact GF directly by calling 1.770.368.4700 or by e-mailing a request to cs@grahamfield.com. Customers located outside the United States must contact the Distributor from whom they purchased the products. In both cases, further directions will be provided once the initial contact is made. This limited warranty shall only apply to defects that are reported within the applicable warranty period. Failure to abide by the specific directions will result in denial of the warranty claim.

The warranty does not cover and GF shall not be liable for the following:

1. Defects, damage, or other conditions caused, in whole or in part, by misuse, abuse, negligence, alteration, accident, freight damage, tampering or failure to seek and obtain repair or replacement in a timely manner;
2. Products which are not installed, used, or properly cleaned and maintained as required in the official manual for the applicable product;
3. Products considered to be of a non-durable nature including, but not limited to: filters, fuses, gaskets, lubricants, and charts;
4. Accessories or parts not provided by GF;
5. Matching of color, grain or texture except to commercially acceptable standards;
6. Changes in color caused by natural or artificial light;
7. Charges by anyone for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which are not expressly authorized in writing, in advance, by GF;
8. Any labor or shipping charges incurred in the replacement part installation or repair;
9. Costs and expenses of regular maintenance and cleaning; and
10. Representations and warranties made by any person or entity other than GF.

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The warranties contained herein, together with GF's current Terms and Conditions, contain all the representations and warranties with respect to the subject matter of this document, and supersede all prior negotiations, agreements and understandings with respect thereto. The recipient of this document hereby acknowledges and represents that it has not relied on any representation, assertion, guarantee, warranty, collateral contract or other assurance, except those set out in this document.

For additional information on this product or this warranty, please contact a GF Customer Service Representative.

NOTES:

1. Additional terms and conditions may apply. See GF's General Terms and Conditions on its website: www.grahamfield.com
2. Freight claims must be notated on the appropriate shipping documents and must be made with immediacy. International, federal and state regulations govern specific requirements for freight claims. Failure to abide by those regulations may result in a denial of the freight claim. GF will assist you in filing the freight claim.
3. Claims for any short shipment must be made within three (3) days of the invoice date.



Manufactured By:
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